

Rainbow Rocket is Cambridge's first dedicated climbing wall. Open for nearly two years, we've grown to have a strong and friendly community, with all the facilities required for beginners to experts. We are a regional hub for climbers and are looking for enthusiastic, friendly, dedicated staff to provide that experience to our customers.



We are currently looking for a part-time staff member to join us for 20-25 hours per week. Including evenings and weekends. There is the potential for this to increase to 35 hours. All staff will receive a number of benefits including free climbing, on-going training and discounts.

Team members

The first line in welcoming our visitors. You'll provide an exceptional experience guiding through registration / check-in, to inductions and beyond.

Responsibilities:

Reception – support customers with registration, checking-in and any other queries

Instruction – provide safe and exciting Introduction classes for new climbers

General – ensure a safe and clean environment at the centre

Requirements

Essential:

Strong interest in climbing

Desirable:

Experience working in a climbing centre. CWI / RCI (/SPA) qualified

Customer-facing service experience

Instruction / coaching experience

Current First Aid qualifications

To apply: Email jobs@rainbowrocket.cc with a short cover letter (including any details of climbing experience) and a CV. Relevant training will be provided.